NATIONAL WORKING INSTRUCTIONS - SEA FREIGHT STANDARD OPERATING PROCEDURE (SOP)



COUNTRY: ECUADOR
Page 1 of 2 SEA FREIGHT PORT : GUAYAQUIL

CONSIGNEE	GOLDENLOGISTICS S.A.	ATTACH TO MB/L	HB/L (S)		
00113101122	RUC 0991352333001	minen re may a	COMMERCIAL INVOICE(S)		
	AV. 9 DE OCTUBRE 2009 Y LOS RÍOS		PACKING LIST(S)		
	EDIF: EL MARQUÉS PISO 5 OFICINA 2-3		CARGO MANIFEST		
	GUAYAQUIL, ECUADOR		CERT. OF ORIGIN (IF APPLC.)		
NOTIFY	GOLDENLOGISTICS S.A.				
	RUC: 0991352333001				
	AV. 9 DE OCTUBRE 2009 Y LOS RÍOS				
	EDIF: EL MARQUÉS PISO 5 OFICINA 2-3				
	Telf.: (593) 4 2371157; 5004154				
	Fax: (593) 4 2370442 Ext. 11				
	GUAYAQUIL, ECUADOR				
MANIFEST	GOLDENLOGISTICS S.A.				
	RUC: 0991352333001				
	GUAYAQUIL, ECUADOR				
		_			
INSTRUCTIONS	* MASTER B/L FOR FAK CARGO MUST SHOW THE SAME DESCRIPTION, GROSS WEIGHT AND MEASUREMENT AS HBL				
	* SEND THE DRAFT MBL AND HBL FOR REVIEW AND APPROVAL 48 HOURS PREVIOUS TO THE VESSEL'S DEPART.				
	* 3 ORIGINALS OF THE MB/L ARE REQUIRED				
	* 4 COPIES OF THE MB/L + 1 COPY OF THE MANIFEST IN ORIGINAL FORM				
	* AT LEAST 1 NON-NEGOTIABLE COPY OF THE MB/L MUST BE RATED.				
	* DECLARED WEIGHTS MUST BE CORRECT. DEVIATION OF ≥ 5% IN DECLARED VS. ACTUAL WEIGHT WILL BE FINED BY				
	CUSTOMS AND BILLED BACK TO ORIGIN.				
	* WEIGHTS MUST BE SHOWN IN KILOS (KGS) ONLY. POUNDS (LBS) NOT ACCEPTED.				
	* ECUADOR ONLY WORKS WITH ORIGINAL BLs NOT EXPRESS RELEASE NOT SEAWAY BILL.				
	* OCEAN CARRIER WILL NOT ACCEPT CORRECTIONS UNLESS AUTHORIZED BY THEIR AGENT IN ORIGIN				
	* IF THE CARGO IS DDP SHIPMENTS YOU HAVE TO	TRANSFER THE 70% OF THE	TOTAL DDP CHARGES.		

2	HOUSE BILL OF LADING INSTRUCTIONS
	MUST SHOW THE CORRECT SHIPPER, CONSIGNEE'S FULL ADDRESS, ADDRESS E-MAIL RUC NUMBER AND TELEPHONE NR
	NO MANUAL CHANGES OR CORRECTIONS ARE ACCEPTED
	ORIGINALS AND 4 COPIES ARE REQUIRED
	THE WEIGHT MUST BE SHOWN IN KILOS (KGS) ONLY. POUNDS (LBS) NOT ACCEPTED.
	HB/L MUST BE FULLY RATED FOR CUSTOMS PURPOSES
	ECUADOR ONLY WORKS WITH ORIGINAL BLS NOT EXPRESS RELEASE NOT SEAWAY BILL.
	FOR CONSOLIDATIONS THE TOTAL FREIGHT OF HBL MUST ALWAYS BE HIGHER THAN THE MBL.
3	UN MANIFESTED GOODS
	CUSTOMS IN ECUADOR WILL NOT ACCEPT ANY DISCREPANCIES BETWEEN THE COMMERCIAL INVOICE AND THE
	ACTUAL CARGO RECEIVED. CARGO RECEIVED UN-MANIFESTED IS CONSIDERED AS SMUGGLING UNDER
	ECUADORIAN LAW. ALL FINES AND CHARGES INCURRED IN RELATION TO UN-MANIFESTED CARGO WILL BE
	BILLED BACK TO ORIGIN AND/OR GATEWAY OFFICE.
4	SHIPMENT AUTHORIZATION FROM CUSTOMER SERVICE DEPARMENT
	FOR DSV-GL ROUTED AND COLLECT SHIPMENTS PLEASE CONTACT CUSTOMER SERVICE DEPARTMENT (SEE ECUADOR
	CONTACT SHEET) WHO WILL ISSUE INSTRUCTIONS AND AUTHORIZATION TO SHIP.
5	FREE DOMICILE & DOOR TO DOOR SHIPMENTS
	FREE DOMICILES AND DOOR TO DOOR SHIPMENTS CANNOT BE SENT WITHOUT PRIOR WRITTEN
	AUTHORIZATION OF DSV-GL. THE ORIGIN OFFICE MUST SUBMIT A QUOTATION REQUEST TO CUSTOMER
	SERVICE DEPARTMENT (SEE ECUADOR CONTACT LIST) PROVIDING THE FOLLOWING INFORMATION:
	A. CONSIGNEE'S COMPLETE NAME, ADDRESS AND TELEPHONE
	B. DESCRIPTION OF GOODS & HARMONIZED CODE
	C. QUANTITY, WEIGHT & FOB VALUE OF THE CARGO
	NOTE: UPON RECEIPT OF THE QUOTATION SUBMITTED, THE ORIGIN OFFICE MUST CONFIRM
	ACCEPTANCE OF ALL CHARGES IN WRITING, PRIOR TO SHIPPING.
6	PRE ALERT AND INSTRUCTIONS
	SEND E-MAIL PRE-ALERT TO OCEAN FREIGHT AND CUSTOMER SERVICE DEPT (SEE ECUADOR CONTACT SHEET).
	PLS INCLUDE A SCAN OF THE B/L(s) AND ADVISE FOLLOWING INFO: SHIPPER, CONSIGNEE, VESSEL/VOYAGE,
	ETD/ETA, OCEAN CARRIER, CARGO DESCRIPTIONS, HB/L #, MB/L #
	AS PER ECUADOR CUSTOMS LAW, SHIPPING DOCUMENTS MUST BE PRESENTED TO CUSTOMS 48 HOURS PRIOR TO
	VESSEL ARRIVAL. LATE PRESENTATION WILL RESULT IN A FINE OF USD 300.00 WHICH WILL BE BILLED BACK TO
	ORIGIN OR GATEWAY OFFICE.
I	CORRECTIONS AND AMMENDMENTS TO B/L AND MANIFEST AFTER ARRIVAL OF VESSEL WILL RESULT IN A FINE
	ORIGINAL DOCUMENTS MUST BE RECEIVED NO LATER THAN 1 WEEK PRIOR TO VESSEL ARRIVAL
	SEND BY COURIER ALL ORIGINAL DOCUMENTS (IF REQUIRED) AND INFORM TRACKING NUMBER TO CUSTOMER SERVICE DEPT
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7	WOOD PACKAGING MATERIAL REQUIREMENTS
	SINCE 2005 ALL WOOD PACKAGING MATERIAL (WPM), EXCLUDING PAPER PRODUCTS, MUST BE TREATED AND
	MARKED UNDER INTERNATIONAL STANDARDS FOR PHYTOSANITARY MEASURES/GUIDELINES FOR REGULATING
	WOOD PACKAGING IN INTERNATIONAL TRADE ISPM15. THE PACKING SHOULD BE CLEARLY MARKED SHOWING
	TREATMENT METHOD USED AND CERTIFICATE.
8	IMO SHIPMENT
	MBL AND HBL MUST SHOW CORRECT IMO CLASS/PACKING GROUP/UN NR./DESCRIPTIONS EMS /MFAG
	UPDATE 06/23/2013 : PROCEDURES FOR DANGEROUS GOODS
	APG (GUAYAQUIL PORT AUTHORITIES) REGULATION FOR PORT OPERATIONS: CHAPTER III INTEGRAL PORT SECURITY, NUMBER 11.3
	DANGEROUS GOODS UNDER IMO 1 (EXPLOSIVES); IMO 5.2 ORGANIC PEROXIDES, IMO 6.2 INFECTIOUS SUBSTANCES, AND IMO 7
	(RADIOACTIVE MATERIAL) ARE CONSIDERED OF IMMINENT DANGER OR RISK FOR THE SECURITY OF PORT FACILITES, AND THESE CANNOT BE
	STORED WITHIN PORT PREMISES. EVERY OPERATION ENVOLVING THIS KIND OF GOODS SHOULD BE EFFECTED WITH EXTREMME CAUTION,
	CONSIDERING SAFETY MEASSURES WHICH GRANT INTEGRITY OF PORT FACILITES, TEMPORARY WAREHOUSES AND PEOPLE WHO WORK AND
	TRANSIT ON THEM, CONSIDERING FOR SUCH EFFECT AREAS APPOINTED FOR THESE SPECIAL OPERATIONS AND THE USE OF THE APPROPIATE
	EQUIPMENT.
	REGULATION FOR THE GENERAL CUSTOMS LAW (ART. 60) PRESCRIBES THAT CONSIGNEE MUST HAVE AUTHORIZATION FROM CUSTOMS IN
	WRITTEN, OR VESSEL WONT BE ALLOWED TO UNLOAD SUCH CARGO, AND CNEE WILL HAVE TO PAY VERY HIGH FINES AND OTHER CHARGES.
9	INVOICING AND CREDIT NOTE
	INVOICES, DEBIT AND CREDIT NOTES (AMETAS) MUST BE ISSUED TO:
	GOLDENLOGISTICS S.A, RUC: 0991352333001, AV. 9 DE OCTUBRE 2009 Y LOS RIOS, EDIF EL MARQUES, PISO 5
	OFICINA 2-3, GUAYAQUIL, ECUADOR
	INVOICES & CREDIT NOTES MUST BE SENT WITH THE ORIGINAL SHIPPING DOCUMENTATION
10	FINES FOR NON-COMPLIANCE
	DEVIATIONS FROM THE ABOVE INDICATED PROCEDURES WILL RESULT IN SERIOUS DELAYS AND MAY RESULT IN
	CUSTOMS FINES AND ADDITIONAL STORAGE COSTS WHICH WE WILL BILL BACK TO THE OFFENDING ORIGIN
	STATION, IF YOU HAVE ANY DOUBTS REGARDING PROCEDURES, WE ENCOURAGE YOU TO CONTACT THE
	CUSTOMER SERVICE DEPARTMENT (SEE ECUADOR CONTACT LIST) WHO WILL BE HAPPY TO ASSIST.
11	COMMODITY RESTRICTIONS
	FOR PUBLIC OR GOVERNMENT INSTITUTIONS, EXPLOSIVES, MILITARY GOODS, RADIOACTIVE MATERIAL, DRUGS, POISON, LIVESTOCK, PERSONAL
	EFFECTS, USED VEHICLES AND USED SPARE PARTS. TRAILERS OR LICENSED VEHICLES, PLANTS, FLOWERS, LIVING CREATURES, CASH, BULLION, BONDS, TREASURY NOTES, SECURITIES, STAMPS, MANUSCRIPTS, DEEDS, DOCUMENTS, LOTTERY TICKETS, PLANS AND THE LIKE, JEWELLERY, PRECIOUS
	STONES, PRECIOUS METALS OR ARTICLES MADE OF THEM, WORKS OF ART, AND OR ANY OTHER HIGH VALUE OR PRECIOUS GOODS, ARE FORBIDDEN.
	ALL PERFUMES, TOBACCO, BOTTELED WINE AND BOTTLED SPIRITS, MOBILE TELEPHONES AND COMPONENTS THEREOF, DIGITAL MUSIC PLAYERS
I	AND/OR RECORDERS, WILL BE LIMITED TO USD 100.000 IN VALUE OF GOODS PER SHIPMENT/INVOICE.

STANDARD OPERATING PROCEDURE (SOP)



Last Update: JANUARY 2020

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